



Dear Mexico Adventure Guides,

Congratulations! The "**Amazing Secret River, Caverns & Playa del Carmen**" operated by your company has been selected by Princess Cruises as the 2013-14 C.R.U.I.S.E. Low Volume Tour of the Season for the port of Cozumel.

This tour consistently received high ratings, positive passenger comments and was noted as an excellent value. The effort made by you and your staff regarding the operational efficiency and overall quality of the tour is commendable.

The tour program is an extension of Princess Cruises and directly effects the passengers' overall impression of their cruise vacation. Our passengers are interested in experiencing the destination and often form their impression of the port based solely on the organized tour that they select.

It is clear that this tour has provided our passengers with a positive and memorable experience that has effectively showcased the destination.

Please accept my sincere congratulations and appreciation for your efforts.

Sincerely,

A handwritten signature in black ink that reads "Lisa Jensen". The signature is fluid and cursive, with the first name "Lisa" and last name "Jensen" clearly distinguishable.

Lisa Jensen
Manager
Shore Operations